

# Shaurya Pratap Singh

shauryahbtu@gmail.com | +91 8218984970

## SUMMARY

Skilled Full Stack Software Developer specializing in ReactJS, NodeJS and Salesforce with a proven track record of delivering impactful solutions [ 6x Salesforce Certified ]

## EDUCATION

### HARCOURT BUTLER TECHNICAL UNIVERSITY

B.TECH | ME

June 2021 | Kanpur, India

## LINKS

Leetcode:// shauryahbtu  
Trailblazer:// shauryahbtu  
Github:// physicshaurya  
LinkedIn:// physicshaurya  
Codeforces:// shauryahbtu

## SKILLS

### PROGRAMMING

Languages:

C/C++ • Python • R • JavaScript  
Apex • HTML/CSS • SQL • Restful API  
Development

Web Technologies:

Django • Spring Boot • ReactJS

Developer Tools:

Git • Tableau • Power BI • VS Code

Operating Systems:

Windows • Linux • MacOS

## COURSEWORK

Operating System

Data Structures and Algorithms

Database Management System

Design and Analysis of Algorithms

Computer Networks

## CERTIFICATIONS

Salesforce : Sales Cloud Consultant

Salesforce : Platform Developer 1

Salesforce : JavaScript Developer I

Salesforce : Platform App Builder

Salesforce : Administrator

IBM : Python for Data Science

Coursera : Python Data Structures

Coursera : Using Python to Access Web  
Data

## EXPERIENCE

### SALESFORCE | DEVELOPER SUCCESS ENGINEER

October 2023 - Present | Hyderabad

- Splunk Logging and Monitoring: Monitored and analyzed system logs using Splunk to troubleshoot issues related to application performance and integrations. Utilized Splunk for proactive system health checks, ensuring early detection of potential issues.
- Integration Troubleshooting: Diagnosed and resolved issues related to third-party integrations with Salesforce, including API connectivity, authentication errors, and data synchronization problems.

### MIRKETA | SOFTWARE DEVELOPER

May 2022 - October 2023 | Hyderabad

- Developed Lab Test Bundle feature for Elixir, Mirketa's flagship product, resulting in a 30% increase in efficiency and a 20% reduction in processing time. This feature streamlines lab test bundling and enhances overall productivity.
- Successfully delivered a Service Cloud Project for a client, implementing a centralized portal that enabled customer relationship agents to handle and resolve customer issues received through phone, email, chat, and web channels, leading to a 40% improvement in response time and a 25% increase in customer satisfaction ratings.

### JK PAPER | ASSOCIATE ANALYST DEVELOPMENT

June 2021 - Jan 2022 | Delhi

- Automatic Document Manager : For efficiently managing and organizing import and export-related documents, resulting in a 40% reduction in document retrieval time and a 50% increase in overall productivity.

## PROJECTS

### TRANSLATE TERMS TO HINDI | [Link](#)

- Developed a tool to bridge the language gap in the technology sector by providing accurate and comprehensive translations of technical terms. Built using HTML, CSS, JavaScript and SupaBase as backend database
- Built using HTML, CSS, JavaScript and SupaBase as backend database

### SALESFORCE PREFIXES GLOBE | [Link](#)

- Developed an interactive tool to streamline the identification of Salesforce object prefixes, improving efficiency in querying and troubleshooting
- Leveraged Google Sheets integration for dynamic data updating, enabling seamless access to Salesforce object metadata across multiple teams

## ACHIEVEMENTS

- Secured 154th rank in ICPC Asia Kanpur Preliminary Online Contest 2019
- Secured AIR 40 among 89,273 participants in CodeKaze March'22 organised by CodingNinjas
- Secured Rank 139 in Round 1 and Rank 76 in Round 2 of Codevita 2019 organized by TCS among 99,473 participants